



Real Answers, Real Fast:

How a School Administrator Took Back Budget Control with eRAG

Sarah Kim, Director of Finance and Administration at a national university, starts her Monday the way many school administrators do—already behind. Over the weekend, she received word that School A's midterm celebration was canceled due to bad weather. That meant unused budget. At the same time, School C urgently needed additional funds to bring in mental health support after a stressful exam period.

Before eRAG, this would have taken days: emails to departments, calls with finance, a manual dive into spreadsheets, and cross-checking several disconnected databases. Sarah knew the funds were *somewhere* in the system—but she didn't have time to chase them down.

But now, with **eRAG**, all she had to do was type a simple question:

How much of the School A budget for midterm celebrations remains unused?

Send



Search



Deep research

In seconds, eRAG surfaced the answer: **\$2,800 remained unspent**. Then Sarah asked:

How many students in School C are on the mental health counselling waiting list?

Send



Search



Deep research

Just like that, Sarah had the info needed to give a green light to School C's mental health counseling program. A budget issue that could have tripped up this project was solved in under an hour.

Turning Questions into Actions

Sarah didn't stop there. The semester was halfway through, and enrollment numbers were fluctuating. Government grants depended on those metrics.

She typed:

What percentage of the 2024 cohort in Health Sciences is still enrolled?
What's the tuition collected per student this semester?

Send



Search



Deep research

Instead of waiting for analysts to run reports, Sarah got her answers instantly. She noticed that **dropout rates in one program had quietly risen**—and because she caught it early, she could shift advisory resources and send timely interventions.

Why It Matters

Sarah's job used to be reactive. She was constantly *catching up*, patching gaps after issues had already caused disruptions. Now, with eRAG:

She **spots issues early**—like enrollment drops or unbalanced workloads.

She **relocates funds on the fly**, based on real-time need, not quarterly reports.

She **feels empowered**, not exhausted—because she has answers at her fingertips.

She's not buried in spreadsheets or waiting on IT for data pulls.
She's solving problems —



"It's changed how I work," Sarah says.

"I don't feel stuck in the past anymore. I feel like I'm finally *running* the budget, not chasing it."

